GOVERNMENT OF INDIA CABINET SECRETARIAT (Special Protection Group)

Admin Block, SPG Complex, Sec-8, Dwarka, New Delhi-77.

Open Tender Enquiry No. H-31/SPG-Prov/2017(19)7232 Dated: 18 12 2018

Director, Special Protection Group, on behalf of the President of India invites online bids under two bid system (Technical & Commercial) for supply of stores for Firearm Range Up gradation through e-tender.

Important Tender Details

1.	Earnest Money Deposit (EMD)	Rs. 12,00,000/-
2.	Date from which tender documents can be down loaded.	19/12/2018
3.	Date and venue of Pre-bid conference	31/12/2018 (1600 hrs) Admin Block, SPG Complex, Sector- 8, Dwarka, New Delhi-110077.
4.	Last date for down loading of tender documents	21/01/2019 (1500 hrs)
5.	Last date and time for uploading of Bids	21/01/2019 (1600 hrs)
6.	Date and time for opening of Technical bid	22/01/2019 (1600 hrs)
7.	Address of communication	Asstt. Inspector General (Prov) Special Protection Group, SPG Complex, Sector-8, Dwarka, New Delhi-110077. Tele - 011-25090554, Fax - 25090682.

2. The complete tender document is available on the website <u>www.spg.nic.in</u> and <u>www.eprocure.gov.in</u>. Interested bidders may visit above websites and download the tender documents. Tender documents will not be issued manually.

3. If you are in a position to quote for supply of the required stores, please complete the information called for as per the tender documents and submit along with your quotation through e-procurement site http://eprocure.gov.in. Incomplete tender enquiry is liable to be ignored/rejected.

Amvali Assistant Inspector General (Prov)

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1. Introduction

(A) The Special Protection Group (Cabinet Secretariat), SPG Complex, Sector 8, Dwarka, New Delhi-110077 intends to e-procure stores for Firearm Range Up gradation as per details enclosed with this tender document.

Time Line

1.	Date from which tender documents can be down loaded.	19/12/2018
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- (B) On line offers in TWO BID SYSTEM (i.e. Technical bid and Commercial /Financial bid) are invited from interested original manufacturers, their exclusive representative/authorised distributors/representative, subsidiaries of foreign OEMs, joint venture firms and Indian Agents of foreign OEMs. Bidder must have after sales service in Delhi and fulfilling the terms and conditions set forth in the tender document.
- (C) The tender document may be read carefully. Offers received without requisite documents/certificates as asked under pre-qualification criterion and other clauses of tender, are liable to be rejected.
- (D) Bidders are advised to keep note of time required for preparation of Entry pass at the gate and come to deposit <u>EMD</u> well in advance so as to reach well before specified time of closing.

2. Pre-qualification criteria

Documents connected with fulfillment of pre-qualification criteria must be furnished with technical bid.

Pre-qualification criteria for bidders are as under :-

(a)	Domestic Tenderers :-
(i)	The bidder should be a reputed and registered firm/concern or a company registered under the Companies Act, 1956 registered Joint Venture with taxation authority for various type of taxes proposed to be charged under this Tender. Duly attested copies of the certificates must be furnished with online Technical Bid.
	Joint Ventures: Credentials of the partners of the joint venture can't be clubbed for the purpose of compliance of PQC and each partner must comply with all the PQC criteria independently. In case joint venture is between Indian and Foreign partners then stake of Indian partner should be 51% or more with management control in joint venture. Scanned copy of contract to be uploaded with the bid and original to be submitted at the time of TEC.
(ii)	The bidder should have an average annual turnover of at least ₹ 500.00 Lac during the Financial year 2015-16,2016-17 & 2017-18. Copies of audited annual accounts duly authenticated by Chartered Accountant to be uploaded.
(iii)	The bidder should have executed with Govt./PSU/autonomous bodies supply orders aggregating Rs. 300 Lac with at least one supply order of Rs. 150.00 during the last five years for same or similar work relating to Firearm Range. Copies of supply orders clearly indicating value of order should be uploaded.
(iv)	Authorized distributors of foreign OEMs must submit the valid authorization and agreement with their foreign OEMs. Note: Domestic bidder must submit documents of its own firm to meet pre- qualification criteria. Copies of financial statements/supply order of their
(v)	 Applicability to 'Make in India':- Bidders (manufacture or principal of authorized representative) who have a valid/approved ongoing 'Make in India' agreement/program and who while meeting all other criteria of the tender, except for any or more of sub-criteria in Experience and past performance as defined in Pre-Qualification Eligibility criteria, would also be considered to be qualified provided: a) Their foreign 'make in India' associates meets all the criteria or the tender without exemption, and b) The bidders shall submit appropriate documentary proof for a valid/approved ongoing 'Make in india' agreement/program. c) The bidder (manufacturer or principal of authorized representative) shall have to furnish alongwith the bid; a legally enforceable undertaking jointly executed by himself and such foreign Manufacturer for satisfactory manufacture, Supply (and erection, commissioning if applicable) and performance of 'The Product' offered including all warranty obligations as per the general and
(iii) (iv)	 time of TEC. The bidder should have an average annual turnover of at least ₹ 500.00 Laduring the Financial year 2015-16,2016-17 & 2017-18. Copies of audite annual accounts duly authenticated by Chartered Accountant to buploaded. The bidder should have executed with Govt./PSU/autonomous bodies suppl orders aggregating Rs. 300 Lae with at least one supply order of Rs. 150.00 durin the last five years for same or similar work relating to Firearm Range. Copies of supply orders clearly indicating value of order should be uploaded. Authorized distributors of foreign OEMs must submit the valia authorization and agreement with their foreign OEMs. Note: Domestic bidder must submit documents of its own firm to meet prequalification criteria. Copies of financial statements/supply order of their principals will not be considered. Applicability to 'Make in India':- Bidders (manufacture or principal or authorized representative) who have a valid/approved ongoing 'Make i India' agreement/program and who while meeting all other criteria of the tender, except for any or more of sub-criteria in Experience and past performance as defined in Pre-Qualification Eligibility criteria, would als be considered to be qualified provided: a) Their foreign 'make in India' associates meets all the criteria or the tender without exemption, and b) The bidders shall submit appropriate documentary proof for valid/approved ongoing 'Make in india' agreement/program. c) The bidder stall submit appropriate documentary proof for valid/approved ongoing 'Make in india' agreement/program.

(b)	Foreign Tenderers:-
(i)	The bidder should have an average annual turnover of Rs. 500.00 Lac (INR
	50 million) during financial years 2015-16, 2016-17 & 2017-18. Copies of
	audited annual accounts duly authenticated by Chartered Accountant to be
	uploaded.
(ii)	The bidder should have executed with Govt./PSU/autonomous bodies supply
	orders aggregating Rs. 300 Lac (INR 30 Million) with at least one supply order of
	Rs. 150.00 (INR 15 Million) during the last five years for same or similar work
	relating to Firearm Range. Copies of supply orders clearly indicating value of
_	order should be uploaded.
(iii)	Bids of bidders quoting as authorized representative of a principal manufacturer
	would be considered to be qualified, provided:-
	 (a) Their principal manufacturer meets all the criteria above without exemption, and;
	(b) The principal manufacturer furnishes a legally enforceable tender specific
	authorization in the prescribed form assuring full guarantee and warranty
	obligations as per the general and special conditions of contract, and;
	(c) The bidder himself should have been associated, as authorized
	representative of the same or other Principal Manufacturer for some set of
	services as in resent bid (supply, installation, satisfactorily commissioning
	after sales service as the case may be) for same or similar "Product" for
	preceding three years.

3	. Terms & Conditions of the Tender
(1)	Earnest Money Deposit (EMD) : The Bidders are to deposit an amoun ₹ 12,00,000/- in the form of Demand Draft/Fixed Deposit Receipts/Bank Cheque/Bank Guarantee drawn in favour of "Director of Accour Cabinet Secretariat, Spl Wing, SPG" payable at New Delhi, towards EMD along with the tender. Foreign bidder may submit EMD through the Indian representative/firm with agreement duly signed by both the par and the EMD will be returned to the same firm. Earnest Money sho reach to O/o AIG (Prov), SPG on or before end of date of e-bid submissi failing which offer will be liable for rejection. Bidders, however, have attach scanned copies of Earnest Money documents alongwith their tender. The EMD of the successful bidder will be forfeited if it fails submit the requisite performance security deposit with prescribed time li given in T.E/AT. The EMD of the unsuccessful bidders will be return after finalization of the tender. The EMD will not carry any interest. The ders without accompanying the EMD amount will be summar rejected. Firms who are registered with NSIC/MSME or Starts recognized by DIPP for similar nature of stores for which they registered, are exempted from payment of EMD. Such tenderer must submarks aconv of requirements and the NSIC/MSME for the maximum comparison from Director and the tender is a conv of requirement of the NSIC/MSME for the maximum comparison from Director and the NSIC/MSME for the tender form payment of EMD. Such tenderer must submarks aconv of registered from payment of EMD. Such tenderer form form Director and the NSIC/MSME for the tender form payment of the tender form payment of the tender form payment form.
	a copy of registration with the NSIC/MSME/Startup recognition from D with e-bid.
(2)	Firm has to quote cost of store FOR destination Training Branch, S Complex, Sector-8, Dwarka, New Delhi-110077. Freight and Insurat charges, Custom Duty (with Custom Tariff number), custom clearance handling charges, cost of indigenous items, local freight charges, <i>IGST</i> <i>case of custom clearance goods/stores received in India preferably at I</i> <i>Airport, New Delhi,</i> commission etc. should be indicated separate Freight/Insurance charges, custom clearance and handling charges a local freight charges will be re-imbursed as per actual on submission original documents such as AWB, Bill of entry, depositing of cust duty/tariff number, clearing & handling and local freitht bills. Custom Di will be at actual on submission of bill of entry. The Indian Agents quot on behalf of their principal should produce their foreign principa proforma invoice indicating commission payable to the Indian Agent a the copy of Agency agreement signed by the Indian Agent with fore principal.
(3)	Evaluation price bid: L-1 will be decided by taking into account the to cost of stores including installation & commissioning, the statutory dutitaxes and CAMC charges for five years. The quoted prices pertaining CAMC in future years are to be discounted (DCF technique) to the present value as appropriate for comparing tenders on an equitable basis.
(4)	Custom Duty : SPG will issue CDEC. However, there may be a situation when SPG decides not issue CDEC. Hence, firm may indicate rate a amount of custom duty which will be reimbursed to the firm subject production of custom tariff number, bill of entry and payment receipt. A statutory tax/duty which is not exempted will be reimbursed as per act on submission of documentary proof. Tax credit to vendor owing to G will be passed on to GOI.

(6)	Performance Security/Security Deposit: The successful bidder is required
	to deposit 10% of the contract value within 30 days from the date of issue of
	AT (purchase order) in the form of Demand Draft/Fixed Deposit
	Receipts/Bankers Cheque/Bank Guarantee from any scheduled commercial
	bank in India in favour of "Director of Accounts Cabinet Secretariat, Spl
	Wing, SPG" payable at New Delhi, towards the Security Deposit, which
	must be valid for a period 60 days beyond completion of all contractual
	obligations, including warranty period. In case of performance Security in
	the form of BG, it is to be submitted by the bidder in the form at Annexure-
	IV. If the successful bidder fails to submit performance security within
	the prescribed time, its EMD will be forfeited and contract deemed to be
	cancelled unilaterally. PBG will be released only after meeting all the
	contractual obligations including warranty period.
(7)	Validity of Offer: Offer should be valid for at least six months from the
(0)	date of opening of technical bid.
(8)	Payments Terms:- All payments will be made against delivery of Stores in full,
	good and satisfactory condition, after successful installation/commissioning and only after meeting all terms and conditions given in Tender Enquiry.
	Payment to foreign firm quoting directly will be made through wire transfer
	after acceptance of store by SPG. In case of Indian agent quoting on behalf of
	their principal, payment of the imported value will be paid in currency quoted
	by the bidder. Payment on account of commission/services rendered in India
	will be paid in Indian rupees.
(9)	Place of Delivery: Training Branch, Special Protection Group (SPG)
, í	Complex, Sector-8, Dwarka, New Delhi - 110077 (INDIA).
(10)	Delivery Period: 180 days from the date of issue of supply order/AT,
	including delivery, installation/commissioning.
(11)	Pre-Delivery Inspection:- Pre-delivery inspection before acceptance will be
	done at the place of delivery.
(12)	Warranty: Warranty will be for 36 Months from the date of technical
	acceptance of the equipment for manufacturing defects or insufficient
	workmanship with total replacement. The firm should send trained
	Engineer for services within 8 hours of complaining the report and make
	serviceable within 24 hours during warranty period. Non compliance shall
	attract penalty @ 0.5% of contract value per day upto maximum of 10% of
	the contract value which will be deducted from the Performance Security
	Deposit.
(12)	AMC: Comprehensive Appuel Meintenance to be done by the surpluing
(13)	AMC : Comprehensive Annual Maintenance to be done by the supplying firm for five years after completion of warranty period as per draft
	agreement at Annexure-VII to be attached. Rate of AMC for five years must
	be quoted in the price bid. However, it will be at the discretion of SPG, to go for AMC or otherwise.
	The supplying firm will submit Performance Bank guarantee @ 10% of
	annual maintenance contract value as per provision of GFR. This PBG must
	be submitted at least one month prior to completion of warranty period and
	same will remain valid for a period 60 days beyond completion of all
	contractual obligations pertaining to CAMC.

(14)	Extension of Delivery period- If the supplier is unable to complete the
	supply within the stipulated delivery period for which the supplier is
	responsible, it (supplier) is required to request for extension of delivery period.
	If the purchaser agrees to extend the contractual delivery schedule, the same
	will be done by issue of an amendment to the contract with suitable denial
	clauses and with imposition of liquidated damages for delay. The amendment
	letter will contain, inter alia that, in addition to imposition of liquidated
	damages, no extra price or additional cost for any reason whatsoever beyond
	the contractual cost will be paid to the supplier for the delayed supply; at the
	same time, if for any reason, whatsoever the cost of the goods to be supplied/services to be performed by the supplier decreases that benefit will be
	passed on to the purchaser. Supplier is required to submit unconditional
	acceptance of the amendment by a specified date mentioned therein and if the
	supplier does not agree to accept the amendment letter, further action will be
	taken in terms of the contract.
(15)	Despatch of Goods after expiry of Delivery Period- As per the contract
	terms, the supplier is not to supply the goods when there is no valid
	delivery period. In case the supplier makes any supply after expiry of
	delivery period, the purchaser/consignee can reject the supplies and inform
	the supplier accordingly; the purchaser shall also have the right to cancel
	the contract (w.r.t. unsupplied goods) in terms of the contract.
(16)	a) Franking Clause in the case of Acceptance of Goods:-
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- (18)Token Liquidated Damage: There may be situations when charging full Liquidated Damages may not be justified as the reasons for delay in delivery by the supplier may be largely due to circumstances well beyond under his control but nevertheless these may not considered adequate to waive off liquidated damages altogether or there may be such deficiencies in service for which quantification may not be feasible and no other remedy may be available. In such cases, at the sole discretion of the purchaser, Token Liquidated Damages up to 10% of the normal Liquidated Damages will be imposed by the purchaser, i.e., 0.05% per week or part thereof subject to the maximum of 1% of the delayed supply. (19)Demonstration:- The bidding firm should be able to demonstrate the quoted model of Firearm Range at any place in Delhi within 45 days from the date of opening of technical bid. (20)Currency:- Domestic bidders are to quote and accept their payment in
- (20) Currency: Domestic bldders are to quote and accept their payment in Indian currency; Indian agents of foreign suppliers are to receive their agency commission in Indian currency; costs of imported goods, which are directly imported against the contract, may be quoted in foreign currency (currencies) and paid accordingly in that currency; and the portion of the allied work and services, which are to be undertaken in India (like installation & commissioning of equipment) are to be quoted and paid in Indian currency. Offers of Indian firm other than Indian agents in foreign currencies will not be accepted.
- (21) Cancellation of Contract:- The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate the contract in whole or in part: a) If the supplier fails to deliver any or all of the stores within the time period(s) specified in the contract, or any extension thereof granted by the Purchaser; or

b) If the supplier fails to perform any other obligation under the contract

within the period specified in the contract or any extension thereof granted by the purchaser.

In the event the purchaser terminates the contract in whole or in part; the purchaser may take recourse to any one or more of the following action. a) the Performance Security is to be forfeited;

b) the purchaser may procure, upon such terms and in such manner as it deems appropriate, stores similar to those undelivered, and the supplier shall be liable for all available actions against it in terms of the contract.

c) however, the supplier shall continue to perform the contract to the extent not terminated.

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(31)	There should be no overwriting in the bidder's offer. If required, by scoring out entries and writing afresh, the bidder can make corrections. The initials of the bidder's authorised person and the seal of the bidder's company must verify each correction. All rates given in this tender must be expressed as numerals and words. In case of any discrepancies, the price in words will be taken as correct.
(32)	No alteration in the terms and condition or offer will be allowed during the consideration of the tender. However, SPG reserves the right to negotiate the offer with the successful bidder before signing of the contract.
(33)	Non-Disclosure Condition: The firm is required to furnish the following undertaking in original on its official stationery duly signed and stamped by an authorised signatory. This document should be supported by some documentary evidence in order to establish that the signatory has sufficient administrative and/ or legal authority within the company to enforce this condition effectively
	I/We hereby assure and undertake that no part of this document and final contract with SPG shall ever be revealed to any third party, domestic or foreign, in any form, oral or written, partial or full, technical or financial, without obtaining prior written permission of SPG or unless required by the law of the land and it is my/our responsibility to take necessary measures, legal or otherwise, to ensure that this condition is honoured by all including our local representative/s, distributor/s or agent/s, if any.
(34)	Anti-Corruption Notification: Giving and taking bribe is a serious offence in the Republic of India. It is therefore unambiguously notified to all concerned that any money or favour demanded by anyone in any form or kind, in connection with your present or future business with SPG, on behalf of the organization or any individual working in the organization or anywhere else, shall be totally unfounded, baseless and illegal. Such suggestion or demand shall be refused forthwith and reported immediately to SPG.
(35)	Arbitration : In case of any dispute or difference arising out of or in connection with this contract, the authorized officials of both the parties will try to resolve the matter through mutual discussions and in the event of there being no resolution; the matter shall be referred for arbitration to a sole arbitrator to be appointed by the SPG/Cabinet Secretariat. The arbitration and Conciliation Act, 1996 will be applicable to the arbitration proceedings and the venue of the arbitration shall be at New Delhi. The award of the arbitrator shall be binding on both the parties. The cost of arbitration including the fees of the Arbitrator shall be borne by both the parties equally and will be adjusted, if required, after the award of arbitrator. Each party shall be responsible for its own costs and professional fees, if any.
(36)	Jurisdiction of Courts in case of disputes : All matters and disputes arising from, relating to or concerning the contract shall be subject to the jurisdiction of the courts in New Delhi.

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	performance security, termination of contract, if and to the extent that its
	delay in performance or other failure to perform; obligations under the
	contract is the result of an event of Force Majeure. For purposes of this
	clause 'Force Majeure" means an event beyond the control of the bidder and
	not involving the bidder's fault or negligence and not foreseeable. Such
	events may include but are not limited to, acts of God or of public enemy,
	acts of Government of India in their sovereign capacity, acts of war, fires,
	floods etc. If a Force Majeure situation arises, the bidder shall promptly
	notify SPG in writing of such conditions and the cause thereof within ten
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	calendar days. Unless otherwise directed by purchaser in writing, the
	bidder shall continue to perform its obligations under the Contract so far as
	it is reasonably practical, and shall seek all reasonable alternative means for
	performance not prevented by the Force Majeure event. In such a case, the
	time for performance shall be extended by a period(s) not less than the
	duration of such delay. If the duration of delay continues beyond a period
	of three months, purchaser and the vendor shall hold consultations with
	each other in an endeavour to find a solution to the problem.
	Notwithstanding the above, the decision of purchaser shall be final and
	binding on the vendor.
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100	The e-bidders should specifically mention that all the terms and conditions
	described in this tender are unconditionally acceptable. SPG reserves the
	right to accept/reject any/all the bids.
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(39	
	initialled on each page (right bottom corner) and signed in full along with
	date and seal affixed at the last page. Scanned copy be uploaded with
(40	technical bid documents.
(40	
	a) A test protocol will be used during Technical Evaluation of the quoted
	model of Firearm Range.
	b) The bidder should be able to demonstrate the quoted model of the Firearm
	Range. c) During evaluation of technical bids, if TEC finds any store having only
	c) During evaluation of technical bids, if TEC finds any store having only minor variation from SPG specifications but it still fulfils the requirements
	of SPG, that store can be taken into consideration by the TEC, with proper
	justification.
	d) The firm should provide operational/user training alongwith maintenance
	training to ten (10) SPG officers for 5 days at Training Branch, SPG
	Complex, Sec-8, Dwarka, New Delhi.
	e) List of deliverables must be attached with Technical bid as well as
	commercial bid and also to be presented to TEC members by the authorised
	signatory of the firm at the time of technical evaluation.
	f) Technical specification will not be uploaded in the CPP Portal. However,
	the specifications will be obtained by firms willing to participate in the
	tender from Training Branch, SPG Complex, Sec-8, Dwarka, New Delhi
	with undertaking that the specifications collected from SPG will not be
	disclosed to any third party.
-	g) The firm/authorised Engineer or representative interested in bidding may
	visit the site for better assessments. For this purpose, firm has to obtain
	prior permission from the office of AIG (Training), SPG Complex, Sector-8,
	prior permission from the office of ride (framing), of G complex, occord, j

Dwarka, New Delhi-110077 (Tele No. 011-25090940)

(41)	Manuals: All kinds of manuals for the operators, technical maintenance and
1	repairs etc., if available, should be provided with the stores.
4.	Submission of Bid :
	EMD
	Interested bidders qualifying the mandatory pre-qualification criteria may
	respond to the tender, which should be submitted in two parts. Earnest
	Money Deposit should reach to AIG (Prov), SPG on or before end of date of bid submission, failing which offer will be liable for rejection. Bidders,
	however, have to attach scanned copies of Earnest Money documents
	alongwith its e-bid.
	Technical Bid
	"TECHNICAL BID" should be complete in all respects and contain all information asked for which includes description of the firm/organization, firm's general experience in the field of assignment, description of the qualification and other details that have been indicated. It should not contain any cost information whatsoever.
	Commercial Bid "COMMERCIAL BID" must contain the detailed price offer for the stores.

ANNEXURE-I

CERTIFICATE

Certified that all the terms and conditions mentioned in the Tender Enquiry No. H-31/SPG-Prov/2017(19) _____ dated _____ for supply of stores for Firearm Range Up gradation is unconditionally acceptable.

It is also certified that OEM as well as bidding firm has not been blacklisted/debarred from any Govt organisation/PSU.

PLACE :

SIGNATURE OF THE TENDERER

Stamp/seal of the firm/company

DATED :

Technical Bid

Opening: Since the tender is called under Two-bid system, Technical Bids of those firms who fulfil the criterion of EMD will be opened and evaluated on the basis of given technical parameters. Technical Bids will be opened on the date and time mentioned in the Tender Notice. SPG may at it's discretion, ask some or all bidders for clarification of their bid. The request for such discretionary clarifications and the response will necessarily be in writing.

Evaluation: The Technical Evaluation Committee will carry out its evaluation applying the evaluation criteria as per Annexure-V in addition to the meeting the minimum Pre-qualification criteria.

Commercial Bid

Opening: The Commercial Bids of only those bidders would be opened who have been successfully shortlisted in the scrutiny of technical bid. Date and time of opening of Commercial Bid would be communicated to those bidders, who have been shortlisted in the evaluation of their technical bids.

Evaluation: The evaluation of technically qualified bidders will be done on the basis of basic price of the stores. The format of price schedule is attached as annexure-VI.

Annexure-IV

Bank Guarantee form for Performance Security

То

The President of India

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed thereunder or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the day of, 20......

(Signature of the authorized officer of the Bank)

Name and designation of the officer

.....

.....

Seal, name & address of the Bank and address of the Branch

Technical Specifications

The firms downloading tender from e-publication module may directly collect Technical Specifications by hand from the office of AIG (Training), SPG Complex, Sectror-8, Dwarka, New Delhi-110077 (Tele No. 011-25090940, Email ID- spgtrg@nic.in) with an undertaking regarding its participation in bidding process.

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											Annexu	re-VI
-					PI	RICE SCHE	DULE					
			Tender Enq	uiry No. H-31/	SPG-Prov/	2017(19)		Date	d, the/	/2018		
S. No	Brief Description of Goods	Qty (Nos)	Basic/FOB Cost (Unit Price)	Import Custom Duty (if any) (in % & value)	Freight & Insurance, if any	Custom Clearance & Port handling, if any	Cost of indigenous items, if any	G S T	Installation & Commissioning, if any	Commission of Indian agent (in INR only)	Total Price of tore (at Consignee <i>Site</i>)	AMC charges for five years after expiry of 36 months warranty period
1	Firearm Range Up gradation	1										Ist year: Rs. 2^{nd} Year: Rs. 3^{rd} year: Rs. 4^{th} Year: Rs. 5^{th} Year: Rs.
		L-1 wil	be decided	on the basis of	total cash or	utgo taking i	in account al	l stat	utory taxes and	net present v	/ alue (NPV) (of

CAMC charges.

Note:

Govt notification regarding rates of custom and excise duty may be enclosed.

Domestic bidders to quote INR.

Indian Agent of foreign OEMs to quote in foreign currency. However, custom clearing & handling charges, local freight charges, cost of indigenous items, GST, installation & commissioning, service Tax and Commission of Indian Agent to be quoted only in INR.

Foreign Bidder to quote FOB cost of stores, Freight & Insurance charges in foreign currency.

Only those items are to be quoted in the price bid which are mentioned in technical specifications. No optional items are to be included in the price bid.

Freight & insurance, custom clearance & port handling charged will be reimbursed on actual basis or quoted whichever is less.

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT

FOR

MAINTENANCE OF FIREARMS RANGE, SPG COMPLEX, DWARKA

BETWEEN

PRESIDENT OF INDIA

THROUGH

SPECIAL PROTECTION GROUP

(CABINET SECRETARIAT)

AND

* * *

M/S _____

Contract No. -

- 1.1 M/s_____, by its acceptance hereof agrees to undertake the maintenance of the Firearms Range. The comprehensive AMC package shall cover Firearms Range held by Special Protection Group at SPG Complex, Sector-8, New Delhi
- 1.2 M/s _____ shall be responsible to provide services round the clock, 365 days a year, carrying out preventive maintenance and upkeep of the Firearms Range as mentioned in para 1.1above.
- 1.3 M/s ______ shall be responsible to arrange and supply the original equipments manufactured spares wherever required for providing back-to-back AMC support.

2.0 **Complaint booking**

2.1 In the event of any malfunctioning or non-working of the any of the components of Firearms Range(Hardware, Software, Accessories), the customer may register the complaint at contractor's office. The said complaint can be registered through Phone, Fax, and letter or by the personal visit of customer's representative at the contractor's office. The Numbers on which complaint can be registered are as under:-

a)	Tele No. 011	; Contact Person: Mr
		(<u>@</u> com)
b)	Tele No. 011	Contact Person; Mr
		(<u>@</u> .com)
c)	Fax No.011	3

3.0 Breakdown Maintenance

- 3.1 In view of the urgency of the work, the firm shall ensure that the breakdowns of the system are attended on urgent basis and the maintenance engineer will attend the breakdown the same day. The firm shall ensure that breakdown will be rectified within 48 hours.
- 3.2 No extra charges will be levied on SPG in case machine/equipment is to be transported from SPG location to the Office/workshop of the firm for repairs and bringing the same back, duly rectified.
- 3.3 Bank Guarantee for equal amount to be deposited for machine/equipment, if any taken out for repair/maintenance purpose.

4.0 **Preventive Maintenance**

- 4.1 The engineer from the AMC firm will visit the site at least once in a month to do the preventive maintenance to reduce the system breakdown.
- 4.2 A preventive maintenance schedule will be drawn in mutual consultation with AIG (Training), SPG and the contractor and should be adhered to strictly. The engineer from the firm will furnish the job certificate duly certified by the user in token of satisfactory performance of the machine and on the production, subsequent payment would be released.
- 4.3 During the quarterly inspection/preventive maintenance service of the equipment, it will be thoroughly cleaned, tested, repaired and kept in working condition.
- 4.4 If any of the machines is rendered un-operational because of damage due to mishandling, tempering, accident, negligence, misuse or abuse, AC voltage fluctuations, fire or other acts of Nature etc. the company/ASP reserves the right to charge the customer for repair thereof i.e. for material as well as labour. However, the decision to assess the cause of damage will be decided jointly by the firm and SPG.

5.0 **Replacement of Parts**

- 5.1 Since the contract is comprehensive all the spares will be replaced by the M/s _____, at no extra cost to SPG.
- 5.2 The Firm shall keep sufficient stock of spare parts. The firm shall use genuine spare items/components for maintaining the Firearm Range System. In case of replacement of any archiving devices such as Hard Disk, the faulty Hard Disk should be retained by User and the same will not be returned to the firm. However ever effort will be made to replace faulty items with items of same specifications, in case of non-availability of the spare, will replace with suitable compatible spares in consultation with user without any escalation of cost.
- 5.3. New Technology/upgrade: The firm shall share with the user of any subsequent upgrade in software or hardware of the system.

6.0 AMC Value

1 st Year	2 nd Year	3 rd Year	4 th Year	5th YearRs.	
Rs.	Rs.	Rs.	Rs.		

Performance Bank Guarantee

M/s will submit Performance Bank Guarantee @10% of annual maintenance contract value as per the provision of GFR. This Performance Bank Guarantee will have to be submitted at least one month prior to completion of warranty period and same will remain valid for a period of 60 days beyond completion of all contractual obligations pertaining to Comprehensive Annual Maintenance Contract.

8 Payment terms for all the years:

- 25% of the total value of the year at the end of each AMC quarter, on submission of a) invoice
- 9.0 Liquidated damages: If the firm fails to make the Firearms Range functional within the prescribed down time stipulated under Para 3.0, penalty at 0.5% of AMC contract value per day will be charged up to Seven days, thereafter 1% per week of the AMC contract value subject to maximum 10% of AMC contract value for one year shall be imposed.
- Validity of this contract shall be 05(five) years from the date of signing of agreement or 10.0 w.e.f date / / , whichever is later.
- In case of revocation, non-compliance with the terms of the contract or unilateral 11.0 withdrawal or non-fulfillment of the contractual obligations, firm shall be liable to refund the advance payment received from SPG, towards that AMC on pro-rata basis.
- 12.0 SPG shall not be responsible to any injury/loss occurring to representative(s), of the firm during the course of repair/maintenance at Firearms Range.

13.0 Confidentiality:

Any information classified as confidential/secret provided during the finalization/execution of the contract shall not be passed to any third party in India or abroad without prior written consent of the user. Requirement of this article shall continue even after termination or completion of this contract.

7.0

i) Neither Party shall be liable for delays in delivery, performance or payment or for failure to manufacture, deliver, perform or pay when any cause is beyond the reasonable control of the delayed party, which, without in any way limiting the generality of the foregoing, shall include Acts of God, acts of the public enemy, acts of civil or military authority, governmental priorities, strikes or other labour disturbances of third parties, hurricanes, earthquakes, fires, floods, lightning, epidemics, embargoes, war, riots, including nonavailability of an requisite licenses for the export and import into India of the product or any part supplied hereunder.

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ii) In the event of any such force majeure, the affected party shall promptly notify the other party in writing and furnish all relevant information thereto. In such event, the date of delivery, performance or payment shall be extended for a period reasonable under the circumstances.

15.0 The Director, SPG reserves the right to abandon or terminate the contract at any time without assigning any reason if contractor's work and maintenance services are not satisfactory.

16.0 Jurisdiction:

Subject to the clauses herein above provided, if any suit or proceedings to enforce the rights of either parties hereto under this arrangements, only courts at Delhi shall have exclusive jurisdiction and both parties hereby expressly agree to submit to the jurisdiction of such court.

17.0 This agreement constitutes the entire understanding between the parties and no other representations, offers, negotiations, verbal or written, supersede this agreement. There shall be no modification to this agreement unless such modification is mutually agreed upon in writing and signed by the respective authorized representatives of firm and the user.

18.0 Arbitration:

Any dispute, which cannot be settled amicably, will be referred to Arbitration Tribunal having its seat in New Delhi. The Arbitration proceedings shall be conduct under the Indian Arbitration & Conciliation Act, 1996.

Representative ofRepresentative of SPGM/sDesignationNew Delhifor Director, SPG

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